

## Case Study

## Government Intelligence Unit

**OBJECTIVE** To implement and manage security operations for a government intelligence unit that scouts the internet for potential threats and collaborates with other agencies and financial institutions globally to ensure national security.

#### RESULT

- Enhanced Security Posture: The implementation of a multilayered security framework significantly improved the unit's ability to detect and respond to threats.
- Reduced Risk Exposure: Network segmentation and encryption reduced the risk of data breaches and limited the potential impact of any security incidents.
- Improved Collaboration: Secure communication channels and collaboration frameworks enhanced the unit's ability to work with external entities, leading to more effective threat detection and response.
- Increased Awareness: Regular training sessions ensured that employees were well-informed about cybersecurity best practices, reducing the likelihood of human error.

#### **CHALLENGES**

#### **High Sensitivity of Data**



Intelligence units handle highly sensitive information that requires robust protection against unauthorized access and breaches

#### Non-Air-Gap Environment



Despite not being consumer-facing, the unit is connected to the internet, increasing exposure to potential cyber threats

#### **Global Collaboration**



The unit's need to connect with various global entities, including other government agencies and financial institutions, necessitates secure and reliable communication channels

## Target for Cyber Attacks



Intelligence units are prime targets for cybercriminals due to the valuable and sensitive nature of the data they handle. As per publicly available data Government intelligence units have seen a significant rise in cyber-attacks. In 2024, there were over 29 reported attacks on U.S. critical infrastructure by cyber actors. In recent years, cyber-attacks on government entities have increased, with notable incidents involving pro-Russia and Iran-affiliated actors targeting U.S. infrastructure

#### **Financial Impact**



The financial impact of cyber-attacks on government agencies is substantial, with costs running into millions of dollars due to data breaches, system downtimes, and recovery efforts plus the reputational loss of the government.

#### **SOLUTIONS**

#### **Data Loss Prevention (DLP)**

Implemented DLP solutions to monitor and protect sensitive data from unauthorized access and exfiltration

## Vulnerability Assessment and Penetration Testing (VAPT)

Conducted regular VAPT to identify and mitigate vulnerabilities in the system

#### **Encryption and Data Protection**

Encrypted sensitive data both at rest and in transit to protect against data breaches and unauthorized access

### Collaboration with Financial Institutions

- Leveraged frameworks like the Cyber Fraud Prevention Framework to enhance collaboration between cybersecurity and fraud teams, improving threat visibility and response.
- Established secure channels for information sharing with financial institutions and other agencies to detect and respond to global threats effectively.

#### **Antivirus (AV) Solutions**

Deployed Seqrite antivirus solutions to protect against malware and other security threats

#### **Network Security**

- Utilized FortiGate and Cisco Firepower devices for enhanced network security
- Deployed Intrusion Prevention Systems (IPS) with McAfee for proactive threat detection
- Implemented load balancers to ensure optimal distribution of network traffic and prevent overloads

#### **Threat Intelligence and Hunting**

- Established a threat intelligence program to gather, analyze, and act on information about potential threats from various sources.
- Conducted proactive threat hunting to identify and mitigate threats before they could cause harm

#### **Employee Training and Awareness**

Conducted regular cybersecurity training sessions for employees to ensure they are aware of the latest threats and best practices

# ABOUT DCMINFOTECH

DCM Infotech is a global IT services provider offering a range of wide services, including IT consulting, business process outsourcing, services, professional cloud services, automation services, digital transformation, managed services. Our clients benefit from our highly skilled and certified engineers, costeffective remote management capabilities, and robust processes. We are developing AI-ML solutions and services to contribute to the digital revolution.

DCM Infotech is part of the DCM Group, which has a diverse business portfolio. The group originally started as a textile company and has since diversified into various sectors, including IT.